



# TERMS & CONDITIONS

# Billing

Monthly membership fee will be automatically charged to customer's credit card on the monthly purchase anniversary date.

Unlimited Club members must contact Lava Express to file notification when any contact or billing information changes, including but not limited to: change of address, email, or credit card information. If your account deactivates, it will be reactivated at the current retail pricing.

In the event Lava Express is unable to charge a customer's credit card due to card expiration or change in information, the customer's Unlimited

# TERMS & CONDITIONS (CONTINUED)

Car Wash membership will automatically deactivate. Reactivation will be at current retail pricing. It is the customer's responsibility to provide and maintain a valid email address on file with Lava Express in order to receive any changes or updates to the terms and conditions for the Unlimited Club membership.

## **RFID Tags**

Unlimited Club membership's and the respective tags are intended for a single vehicle only. Fraud will result in immediate termination of the Unlimited Club membership plan.

Unlimited Club RFID tags remain the exclusive property of Lava Express Car Wash and must be surrendered upon request. In the event the Unlimited Club RFID tags is tampered with or the program is used in any way inconsistent with its terms and conditions, the program will be immediately voided and all monies will be forfeited. Damaged Unlimited Club RFID tags may be replaced. A \$3.00 fee applies per replacement tag.

#### Other

The Unlimited Club membership cannot be combined with any other programs or discounts including, but not limited to, pre-paid washes, vouchers, house accounts and/or coupons. Does not apply to special event pricing.

Lava Express reserves the right to close due to inclement weather, major holidays, or equipment failure.

Lava Express may increase monthly rates with notice posted at location at least 15 days in advance. Terms and conditions are subject to change without notice.

### Changes

By signing the Unlimited Club membership form, I understand this is a recurring monthly charge on my credit card for my Unlimited Club membership.

Cancellations or changes must be received via email (Manager@LavaAutoService.com) or by phone (541-497-6942). Please allow a minimum of seven working days prior to the next billing date to affect program cancellation. There are no refunds for partial months.



# OPEN 7 DAYS A WEEK

⊕ LavaAutoService.com
♦ (541)497-6964
☑ Manager@LavaAutoService.com
• 682 Airport Road SE, Albany, OR 97322



**EXPRESS CAR WASH** 

# SAVE BIG! BECOME A MONTHLY MEMBER





ULTIMATE UNLIMITED MONTHLY

# EXTREME CLEAN

INCLUDES SUPREME CLEAN PLUS:

RUST INHIBITOR









EXTREME UNLIMITED MONTHLY

# SUPREME CLEAN

INCLUDES EXPRESS CLEAN PLUS:

- · LAVA BATH
- SPOT FREE
- WHEEL BRIGHT

SUPREME UNLIMITED MONTHLY





# FREQUENTLY ASKED QUESTIONS

# Q. What is the Unlimited Club membership plan?

A. Unlimited car washing for a low monthly price.

## Q. How many times may I wash my car in a month?

A. Once or 30 times- it's up to you! (Limit one wash

# Q. Does each vehicle need its own membership?

A. Yes

# Q. Is the Unlimited Club membership plan month-to-month only?

A. Yes. no contracts.

# Q. Does the Unlimited Club membership plan charge my credit card monthly?

A. Yes, on your purchase anniversary date each month.

#### Q. How do I cancel?

A. Call us at (541) 497-6964 or email us at Manager@LavaAutoService.com

# Q. How do I get more info?

A. Stop by our location and talk to one of our Customer Service Attendants.